

505 East Jefferson Street Bluffton, Ohio 45817-1398 Phone (419) 358-2500 Fax (419) 358-2400

Friday, March 12, 2004

MID BUS BODY #:

BUS VIN:

FIELD FIX # 39A

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Mid Bus, Inc. of Bluffton, Ohio has determined that a defect which relates to motor vehicle safety exists in certain school buses. The bus vehicle identification number shown at the top of this page belongs to the population of school buses containing this defect. Please make sure that VIN corresponds to your school bus.

Reason:

Due to supplied certification data for several years, some seats and barriers in Mid Bus products do not meet the full letter of FMVSS 222. This campaign will assure that complete compartmentalization protection is available to all students riding on your school buses. Your prompt attention to this recall procedure will be necessary for a successful completion of this service program.

Repairs:

Certain three passenger seats have been determined to need a second leg to allow the full crash protection mandated in FMVSS 222. All C.E. White 39" and 45" front barriers need stiffener brackets to assure they will provide full energy absorption to students. Some C.E. White 39" barriers must be increased in width and some barriers located behind the driver must be moved toward the rear of the bus 2 inches to allow more movement space in the unlikely event of a rear impact crash. Enclosed with this letter are the detailed procedures for this campaign. They are also available at your Mid Bus dealership. Mid Bus will supply necessary parts at no cost and reimburse you for the allotted time.

How long will it take:

Mid Bus suggests you call your closest dealer to arrange a time for this service. A listing of your closest dealer is included in this letter. We are allowing 15 minutes per seat to add a leg and up to one hour total to rework the (2) barriers. You can estimate your actual work time by

multiplying the number of 39" or 45" seats by 15 minutes and adding up to 60 minutes to that number for the (2) barriers. The vast majority of buses in this program require barrier fixes.

Who to contact:

To have the service performed on your CE White seats and barriers, call your Mid Bus dealer that is listed at the bottom of this letter to set up an appointment. CE White is supplying the necessary parts for this recall and we will get parts to our dealers as soon as we can obtain them from CE White Company. When you call your dealer, be sure to tell them the number of 39"/45" seats in your bus and the color of upholstery, seat spacing, and the number of front barriers (generally two). The dealer will let you know when parts arrive so you can bring the bus in for the recall work to be performed. We will be glad to work with any school district or contractor who wishes to do his own repairs. All of the steps in this recall are common school bus service procedures that will be readily familiar to you.

Change of Address or Sale of Bus:

Enclosed with this letter is a prepaid post card for your use in reporting to us when the service is complete. We must have the card returned prior to authorizing any warranty work payments. If you have sold or wrecked your school bus, you can use the post card to let us know. Please indicate an address for the correct owner so we can contact them about this recall. Thank you for your help with these issues.

If our dealer cannot provide this service without charge, you may contact Mid Bus customer service department by calling at 1-877-358-6055 or by fax at 419-358-0551, or in writing at 505 East Jefferson Street, Bluffton, OH 45817-1398. By Federal Law, we are required to notify you that if this service doesn't occur in a timely manner or without charge, you may contact the Administrator, NHTSA at 400 Seventh Street, S.W., Washington, DC 20590 or call the toll free Auto Safety Hotline at 888-327-4236.

We regret the inconvenience this campaign may cause you, but we want you to know that this work needs to be done for the students that you transport. Further, we want you to know that this long time supplier will not be supplying seats on Mid bus school buses built in the future. Please proceed with this service as soon as you can and bear with us as we obtain parts from the seat manufacturer as quickly as we are able. We are at the mercy of CE White to get these parts, but assure you we will push the issue with them to serve each bus owner as quickly as possible. We estimate the parts to be available by the end of March.

Sincerely,

Paul D. Kessler

President

Your nearest Mid Bus dealer is: